



Commonly asked questions

How can Impact Medical help my facility?

When a Medicare patient's Part A stay ends and your facility is no longer receiving a Medicare RUG payment, the patient assumes the responsibility for paying. If the patient needs wound care supplies and the supplies are covered by Medicare Part B, then Impact Medical can bill the patient's insurance and provide the supplies. This saves your facility money and allows for treatment options that may be cost prohibitive otherwise.

We have to buy all of our supplies from "Company X." Therefore, we can't use Impact Medical.

Because your facility is not purchasing any products from Impact Medical, you will not violate your current buying contracts. You will continue to purchase all of your supplies for Part A residents under the same exclusive buying agreement. Impact Medical will provide dressing supplies for your Part B residents, billing for the residents' Medicare Part B benefits, saving your facility **additional** dollars by removing the cost of those supplies from your budget.

How much does this cost my facility or my residents?

As a DME company with over 20 years of billing experience and a participating Medicare Supplier, we understand the risk of denied claims. We hold harmless the resident, resident's family, and facility for any denied claims and follow the Medicare Appeals Process to recoup denied charges.

What supplies does Impact Medical use?

As a distributor Impact Medical has access to thousands of different brands and types of wound care supplies. As long as the patients' wound meets the Medicare guidelines and the products are covered by Medicare, Impact Medical can get it for your patients.

Is a wound nurse available for in-person consultation/facility rounding?

Yes, Impact Medical has certified wound nurses that are available to you at your discretion. We also can provide quarterly educational trainings on current trends in wound care along with on demand video training.